

Hoshino Resorts TOMAMU Ski Area
Terms and Conditions

1. Purposes

These terms and conditions will govern skiing and other snow sports and activities at the ski areas operated by Our Company.

Matters not stipulated in these terms and conditions shall be governed by the provisions of related laws and regulations, and matters not stipulated in related laws and regulations shall be governed by the "Standards on Snow Sports Safety" (revised October 2013 by Japan Association for Skiing Safety), as well as by customary practices.

2. Rules of Conduct

Skiing and snowboarding involve a variety of specific hazards, particularly speed, and each person's behavior must be responsible for their own accident prevention and the safety of other users. Particular attention should be paid to the following:

① Prohibition of conduct that is dangerous to other users

Never harm the body or belongings of other users in the ski area.

② General Precautions in Downhill

Always look ahead carefully, control the speed according to the conditions such as your physical condition and skill, terrain, weather, snow, congestion, etc., and choose a sliding method that can avoid other users and things at any time.

③ Consideration for users in front of you

If you are skiing or snowboarding from behind or above other users, choose your course and speed so as not to disturb other users who are skiing or snowboarding ahead or to be in danger.

④ Overtaking

When overtaking other users, make sure to overtake them leaving sufficient space so that there is no danger to them taking any action.

⑤ Check your surroundings.

When entering or crossing the slope, or starting skiing or snowboarding, pay attention to the front, back, and left and right sides to make sure that there is no danger to yourself or other users.

⑥ Prohibition of blocking the course

Do not stop carelessly in the course. It is especially dangerous in a narrow place or a place where you cannot see from above. Also, open the course as soon as possible when you fall.

⑦ Precautions when using the course

Use the side of the course when climbing, walking or stopping. Also, if visibility is poor, pay

special attention to other users coming from above.

⑧ Installing a leash cord

If there is a possibility that the skiing or snowboarding gear may be dangerous to other users when it flows on a slope, connect a device designed to prevent the equipment from flowing.

⑨ Observance of signs, warnings and instructions

Be careful of signs, notices, announcements and other warnings at the ski area, and follow the instructions of ski patrols and ski area staff to prevent accidents.

⑩ Duty of mutual assistance and cooperation

If you are involved in or witness an accident, regardless of whether you are a party to the accident, cooperate in emergency activities or reporting to the ski area staff. In addition, we may confirm your identity regardless of the party involved or witness.

3. Cautionary Notes

When you ski or snowboard, you may encounter the following dangers. Ski area users should understand this well, act carefully, and cooperate to use the ski area safely and comfortably.

① Dangers due to weather such as snowfall, rain, strong wind, and dense fog

② Dangers due to terrain such as cliffs, steep slopes, and uneven terrain

③ Dangers due to snow and ice conditions such as icy slopes, deep snow, crevasse, and avalanche

④ Dangers due to natural obstacles such as rocks, thickets, stumps, and exposed surfaces

⑤ Dangers due to artificial structures such as lift support pillars, snow making equipment and buildings

⑥ Dangers due to proximity or collision with other users

⑦ Dangers due to one's own failure

⑧ Dangers associated with snow park use

⑨ Dangers due to excessive speed of skiers and snowboarders

⑩ Dangers due to collisions with other skiers and snowboarders

⑪ Dangers due to fatigue, alcohol consumption, drugs or ill health

⑫ Dangers due to inappropriate use of equipment

⑬ Other similar risks

4. Prohibited Matters

The following are prohibited in the use of the ski area.

① Entering a closed course or prohibited area

② Skiing or snowboarding close to artificial or natural objects as well as other users

③ Obstructing the operation of the lift

- ④ Approaching a vehicle on the snow
- ⑤ Damaging displays, notices and signs
- ⑥ Throwing away or leaving empty cans, cigarette butts or other articles at places other than prescribed
- ⑦ Walking in the course with your shoes unnecessarily
- ⑧ Releasing an animal, such as a dog, into the course except in a designated place
- ⑨ Entering a ski area other than in normal mental or physical conditions including under the influence of alcohol or drugs or other circumstances
- ⑩ Act prohibited by laws and regulations
- ⑪ Otherwise threatening the safety of other users or yourself

5. Obligation to slowdown

Users of the ski area are requested to reduce speed in the following situations.

1. Where there is a sign to slowdown
2. Where it is difficult to see ahead due to terrain or obstacles
3. When there is not enough snow in early season or early spring
4. When visibility is poor due to snowfall, blizzard, dense fog, sunset, etc.
5. When whiteout occurs (when it is difficult to tell whether the snow surface is high or low or uneven depending on the weather condition)
6. When approaching natural obstacles such as standing trees, stumps, bushes, rocks, exposed ground surface and waterways
7. When approaching artificial structures such as lift support pillars, artificial snowfall facilities, nets, ropes, mats, etc.
8. Where the courses merge or where the course is narrow
9. When approaching the side or the end of the course
10. When approaching the lift platform where people get on or off the lift
11. When the course is crowded
12. When approaching the kids' area (children's slope)
13. When approaching a patrol person or a snow vehicle in operation
14. Other than above, when skiing or snowboarding in a dangerous place unless you slow down

6. Obligations in Using the Slopestyle

Skiers and snowboarders in the slopestyle must observe the following:

1. Follow the notice on the bulletin board etc.
2. Use within one's capability and skill
3. Start after checking the safety around the landing site

4. Wear a helmet and other necessary protective equipment

7. Responsibilities of guardians and attendants of children

The guardians and attendants of children must observe the following:

1. The guardians and attendants should assess the child's abilities and make efforts not to endanger the child.
2. The guardians and attendants should teach the child about the rules to be followed at the ski area (these terms and conditions as well as rules of conduct of the ski area and its precautions and prohibitions, etc.) and make efforts to have the child follow them.

8. Use of lift tickets

1. Cancellation, change or exchange will not be accepted, unless the service cannot be provided due to reasons attributable to Our Company.
2. Resale of lift tickets and using resold tickets is prohibited.
3. Our Company assumes no responsibility for any damage or loss of lift tickets.
4. If all cableways cannot be operated all day, a refund will be made. However, the foregoing shall not apply to temporary suspension of operation due to hazard by wind or snow.
5. Those who engage in profit-making and sales promotion activities at the ski area other than the official ski school of the ski area (TOMAMU Snow Academy, Club Med TOMAMU Ski & Snowboard School) must purchase a commercial lift ticket by submitting an advance application in accordance with the method prescribed in the "Hoshino Resorts TOMAMU Partner School/Guide Registration System."

9. Claims and Costs

- ① Our Company is not liable for any accident caused by a violation of the rules of conduct, care and prohibitions of the ski area. In the event that Our Company incurs any damages or costs, we will demand that the user who caused the accident compensate for such damages or costs.
- ② If any of the users of the ski area went out of the area managed by us or their acquaintances, etc. request emergency rescue to Our Company, Our Company, independently or with the cooperation of the relevant authorities, will carry out rescue operation, costs and expenses for which including personnel expenses for search and rescue, snow equipment expenses, cableway operation expenses, lighting electricity expenses, and any other expenses incurred will be charged to such users of the ski area.
- ③ Our Company will not be liable for any damage or theft of skiing or snowboarding equipment or other snow equipment at the ski area or parking lot within the area controlled

by Our Company.

10. Force Majeure

If there is a possibility that the safety of the ski area users may not be ensured due to a natural disaster or other force majeure event, we may suspend the operation of all or part of the ski area or the lift.

11. Miscellaneous

1. Under the Act on Prevention of Unjust Acts by Organized Crime Group Members (effective March 1, 1992), the use of the ski area by designated organized crime groups and members of designated organized crime groups, and anti-social organizations and members of anti-social organizations (organized crime groups, extremist behavior organizations, etc. and their members) is strictly prohibited.

2. The Tokyo District Court shall be the court of first instance with exclusive jurisdiction in the event of any dispute arising out of or in connection with these terms and conditions .

3. These terms and conditions are the Standard Terms of Contract set forth in the Civil Code. Each provision of these terms and conditions may be amended pursuant to the provisions of the Civil Code if it conforms to the general interests of users or there is a reasonable ground that requires amendment.

4. Any amendments to these terms and conditions shall be applied from the specified effective date after the amendments to these terms and conditions are announced in an appropriate manner.

Supplementary Provision

(Last Change Date)

1. November 20, 2023

(Effective Date)

2. December 1, 2023